

July 27, 2006

Mr. Charles L. A. Terreni Chief Clerk/Administrator Public Service Commission of South Carolina Columbia, South Carolina

Dear Mr. Terreni:

Pursuant to Rule 103-618 and 103-619, BellSouth is furnishing the Commission its results for the second quarter of 2006.

As a courtesy, I am also providing a copy of this information to the Office of Regulatory Staff.

If you have any questions, please contact Les Addis at 803-401-2216.

Yours very truly,

Vice President

Attachment

cc: Katie Morgan, ORS

## **SOUTH CAROLINA SECOND QUARTER 2006**

% CUSTOMER TROUBLE REPORTS PER 100 ACCESS LINES

 APR
 MAY
 JUN
 AVERAGE
 OBJECTIVE

 3.08
 3.28
 4.06
 3.47
 5.00

% OOS REPORTS CLEARED WITHIN 24 HOURS EXCLUDING WEEKENDS AND HOLIDAYS

 APR
 MAY
 JUN
 AVERAGE
 OBJECTIVE

 94.6
 95.1
 90.5
 93.4
 85.0

% SERVICE ORDERS FOR INSTALLATIONS AND RE-INSTALLATIONS COMPLETED WITHIN 5 WORKING DAYS-COMPANY OFFERED

 APR
 MAY
 JUN
 AVERAGE
 OBJECTIVE

 95.7
 97.4
 97.0
 96.7
 85.0

% SERVICE ORDERS FOR INSTALLATION AND RE-INSTALLATIONS-COMMITMENT FULFILLED

 APR
 MAY
 JUN
 AVERAGE
 OBJECTIVE

 99.6
 99.7
 99.6
 85.0

TOTAL NUMBER OF ACCESS LINES \_\_1,216,778

THE NUMBER OF APPLICATIONS FOR NEW SERVICE. 24,974 (JUN)

THE NUMBER OF APPLICATIONS FOR NEW SERVICE HELD (JUN) OVER 30 DAYS  $\underline{0}$ 

THE PERCENT OF APPLICATIONS FOR NEW SERVICE HELD OVER 30 DAYS 0

THE NUMBER OF APPLICATIONS FOR REGRADES 0

THE NUMBER OF APPLICATIONS FOR REGRADES HELD OVER 30 DAYS  $\underline{\phantom{0}}$ 

THE PERCENT OF APPLICATIONS FOR REGRADES HELD OVER 30 DAYS  $\underline{\phantom{0}0}$